

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Qiming Chen et al.

Confirmation No.: 7356

Application No.: 09/464,311

Examiner: A. Robinson Boyce

Filing Date: 12/15/1999

Group Art Unit: 3623

Title: Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

RECEIVED

NOV 20 2002

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

GROUP 3600

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
(X) No additional fee (Address envelope to "Box Non-Fee Amendments")
(X) Other: New Inventors' Declarations (2); Postcard Receipt (fee \$)

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | 14 | MINUS | 20 | = 0 | X \$18 | \$ 0 |
| INDEP. CLAIMS | 3 | MINUS | 3 | = 0 | X \$84 | \$ 0 |
| [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + \$280 | \$ 0 |
| EXTENSION FEE | 1ST MONTH \$110.00 | 2ND MONTH \$400.00 | 3RD MONTH \$920.00 | 4TH MONTH \$1440.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Respectfully submitted,

Qiming Chen et al.

By

Deepak Malhotra

Attorney/Agent for Applicant(s)
Reg. No. 33,560

Date: Nov. 11, 2002

Date of Deposit: Nov. 11, 2002

Typed Name: Susan Wenzl

Signature: